

Code: 9FHS201

MCA II Semester Supplementary Examinations February 2014  
**ORGANIZATION STRUCTURE & PERSONNEL MANAGEMENT**

(For 2009, 2010, 2011 & 2012 admitted batches only)

Time: 3 hours

Max. Marks: 60

Answer any FIVE questions  
All questions carry equal marks

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- 1 Explain different leadership styles.
- 2 What are the basic concepts relating to organization?
- 3 Write short notes on:
  - (a) Mathematical planning model.
  - (b) Deterministic model.
  - (c) Probabilistic models.
- 4 Explain the role of personnel manager in an organization.
- 5 What are the strategies of manpower planning?
- 6 List out on the job and off the job training methods.
- 7 Explain the concept of Johari window.
- 8 Discuss the nature and importance of TQM (Total Quality Management).

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